

## ASCMV Transfer Partner Agreement

- All transfer efforts must be communicated through the ASCMV Rescue Coordinators, including but not limited to:
  - Transports
  - Medical History
  - Animal Availability
  - Animal Information
  - Rescue/Transfer Requests
- Expectation of ASCMV and Transfer Partners is to respond to inquiries in a timely manner, ideally within 48 hours. ASCMV Rescue Coordinators will only respond to inquiries during their scheduled working hours.
- Understand that ALL animals are vaccinated upon intake with a modified live vaccine unless prior arrangements have been made. This includes pregnant females in which the vaccine may be detrimental to the unborn puppies/kittens.
- ASCMV does not provide treatment to animals with a positive Ehrlichia or Anaplasma test result, unless the individual is symptomatic (test only shows exposure, not necessarily disease).
- If a transport date has been set, tagged animals can be placed on a rescue hold (tag) for 7 days prior to transport. To allow for transport planning, Transfer Partners will be allowed a 3-day tag. The tag can be extended to 7 days if transport date is set within this time frame. If the animal is still at the Center after the 3-day tag with no solid transport plans, the tag will be removed.
- ASCMV can provide the following services prior to and up to **10 days** after transfer:
  - **DHPP/Bordetella/FVRCP/Rabies Vaccines**- can be provided up to 3 weeks after transfer, if needed.
  - **Microchipping**.
  - **SNAP Testing**- Heartworm (HW) SNAPS are available at no cost. All other tests are offered at cost. HW, 4DX, and Feline Triple SNAPS are only available for animals >6 months of age.
  - **Health Certificates**- for ASCMV animals travelling over state lines.
  - **Prescription Medicine**- to be dispensed at the discretion of the ASCMV Veterinarian.
  - **Spay/Neuter**- for ASCMV animals pulled by transfer partners, based on resource availability and is NOT a guarantee. Animals <6 months old require an exam appointment to determine if eligible for spay/neuter. If spay/neuter is requested >3 weeks after transfer, the procedure(s) will be provided at cost (varies depending on species, sex, etc.).
- Additional services may be provided upon request, based on availability. Fees may apply.
- There is a risk of transferring animals that are sick or exposed to potential contagions and disease. The risk is increased when transferring animals that have been housed at the Center for less than 30 days.
- Transfer Partners/Rescues shall accept all rights, ownership, control, and responsibility of animals upon transfer, and agrees to a no-return policy.
- Transfer Partners shall have a 501(c)(3) or pending status or be a municipal agency dealing with animal control. Certain agencies that do not have a non-profit status shall be considered based on approval by the ASCMV.
- ASCMV reserves the right to terminate a Transfer Partner Agreement at any time, for any reason.



## ASCMV Partner Community Guidelines

To maintain a positive and collaborative relationship with the Animal Services Center of the Mesilla Valley (ASCMV), all partnering organizations are expected to follow these Community Guidelines. As a partner with ASCMV, your organization is a voluntary participant in furthering the public's trust in the ASCMV. As a voluntary participant, the ASCMV's expectations are that you and your members will meet the same standards of professionalism, courtesy, and integrity that the ASCMV requires of its staff and representatives. These partnerships are strictly voluntary and convey no rights or privileges to any partner organization's members. These guidelines promote mutual respect, clear communication, and uphold the integrity of everyone involved in animal welfare.

### **1. Respectful Communication**

- All partnering organizations and ASCMV representatives are expected to engage with each other respectfully, courteously, and professionally at all times.
- Harassment, bullying, or disrespectful behavior towards staff, members of other organizations, and the public will not be tolerated.
- Any disagreements or concerns that may arise as a result of or during your organization's participation should be addressed directly through appropriate channels which include ASCMV supervisors or members of the administrative team. Disagreements and concerns should not be addressed in public or social media platforms as this type of communication often prevents resolution of disputes and encourages harassment, bullying, and disrespectful conduct.

### **2. Social Media and Public Communication**

- Partnering organizations and ASCMV representatives should refrain from using social media, blogs, or other public communication platforms to make accusations, spread rumors, misinformation, or unverified facts about each other.
- Any concerns about ASCMV policies or actions should be discussed directly with ASCMV management for resolution.
- Engaging in the above behavior and failing to communicate with ASCMV management about disagreements or concerns, may be considered a violation of these guidelines.



### **3. Verification of Facts**

- Partnering organizations and ASCMV representatives should verify any information before sharing it publicly. Misinformation can harm reputations, undermine animal welfare efforts, and affect the health of the animals

### **4. Consequences for Violation**

- Any organization found to be violating these community guidelines, especially through disrespectful behavior or spreading false information, will be held accountable.
- The primary goal of ASCMV is to foster and resolve conflicts related to partner agreements in a constructive and amicable manner. However, persistent or serious violations of these agreements may lead to suspension of the partner organization's participation/partnership with ASCMV.

### **5. Commitment to Positive Collaboration**

- These community guidelines aim to ensure the best outcomes for animals in need. Partnering organizations and ASCMV representatives are expected to work together respectfully, transparently, and productively toward this shared mission.

By adhering to these community guidelines, partnering organizations and ASCMV representatives will help create a positive, collaborative environment where all can work together to achieve the shared goal of saving and protecting animals in need.

